

Quality and Food Safety Policy of LUCTA, S.A.

The General Management, as the head of the Quality and Food Safety Management Systems, and with the purpose of achieving the established economic objectives and guaranteeing the quality and safety of the products manufactured in Lucta, S.A., has defined this document, which is summarized under the motto:

"Innovation and trust"

This Policy expresses the firm commitment of the General Management and has been transmitted to the organization to ensure that it is understood, applied and maintained on a daily basis by all members of the Company.

The scope of this is the innovation, development and production of: fragrances, flavourings for human food and additives, premixes and complementary feed for animal nutrition.

Commitment to Quality and Food Safety

- Ensure that the applicable legal, product quality, customer-specific requirements and those related to the various applicable certifications (KOSHER, HALAL, etc.) are properly determined, understood and transmitted at all levels of the company.
- Transmit quality and food safety requirements to the supply chain and collaborate at all levels to ensure that these are met in our products.
- To continuously improve the effectiveness of Quality Management and Food Safety systems, based on the HACCP system, in accordance with the requirements established in the ISO 9001, FAMI-QS and FSSC 22000 standards.
- Define indicators that allow monitoring the performance of key processes in terms of food quality and safety. Regular review of these is the primary factor that contributes to the continuous improvement of processes.
- Establish quality and food safety objectives in order to optimize processes and increase customer satisfaction.
- Provide the organization with resources, means and adequately trained personnel, with the aim of ensuring food quality and safety, customer satisfaction and continuous improvement objectives.
- Establish the necessary communication and training systems to make the requirements in terms of quality and food safety known to interested parties.
- Implement the necessary actions to mitigate the risk associated with Food Fraud and the Protection of food, both for human food and animal nutrition.
- Promote the culture of safety throughout the organization through values, beliefs and norms to achieve thoughts and attitudes aligned with this culture.
- To imbue all the company's processes with this spirit of quality and food safety, so that the quality, safety of our products and service to customers are our main objective.

Albert Xambó
General Manager of the LUCTA Group
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